

ABSTRACT

Methods and systems are provided for reporting to subscribers, wireless network events in a plurality of formats and languages depending upon the particular subscriber group to which a wireless subscriber belongs. When a subscriber requests a call, a switching node in the network invokes a trigger that identifies a location register for routing the call and sends a route request to the location register. While processing the route request, if the location register detects an event that would prevent the call from being routed, the location register identifies the subscriber group of the wireless subscriber and determines a directory number associated with the identified subscriber group and the detected event. The location register then returns the determined directory number to the switching node. Using the determined directory number, the switching node establishes the call to a message node, where a message associated with the determined directory number is executed. Accordingly, the wireless network reports the detected event in a format and language that the wireless subscriber, or an entity attempting to communicate with the wireless subscriber, can recognize.